TimelessToday

TimelessToday App v2

User Upgrade Guide

February 2025

General

The TimelessToday app v2 supports the following mobile platforms:

- iOS (Apple) 15 or higher
- Android 8 or higher (please note that)
- The Android version of the app is not supported on many smart TVs.. Installing the app may or may not work on some smart TVs. At some point in the future we will release an Android TV OS specific version.

Users with older Apple and Android devices which do not support the above mobile operating system versions: please be aware that TimelessToday will cease support of version 1 of the application within 30 days of the release of version 2. You will still be able to enjoy all of the content with an existing or new subscription on the TimelessToday **website**.

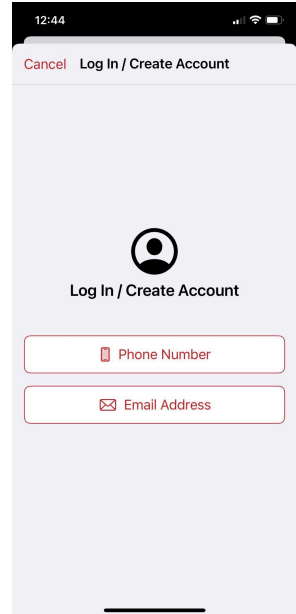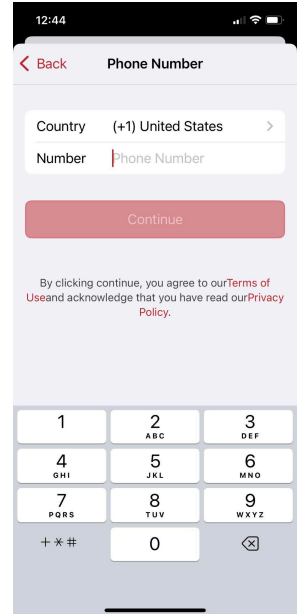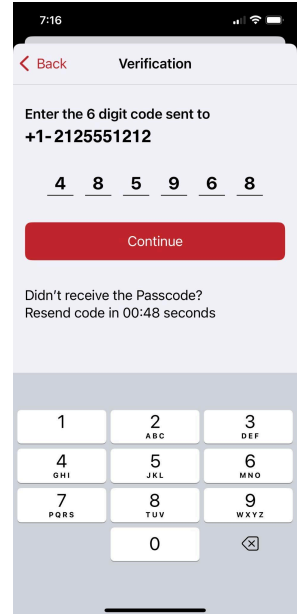Users can choose the default language by using the globe icon (🌐) in the screen top right.

The color theme for the mobile app version 2 - Dark mode or Light mode - is determined by the mobile device system Settings. Set your favorite color theme using the system settings on your mobile device. Dark and light modes will follow whatever system setting you choose.
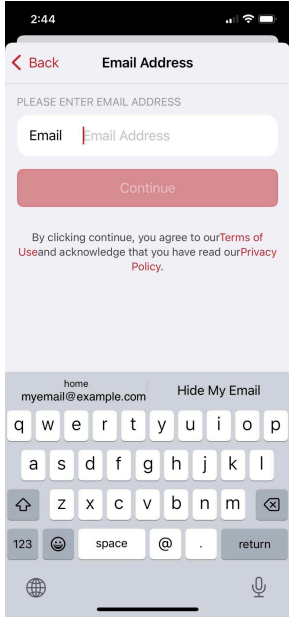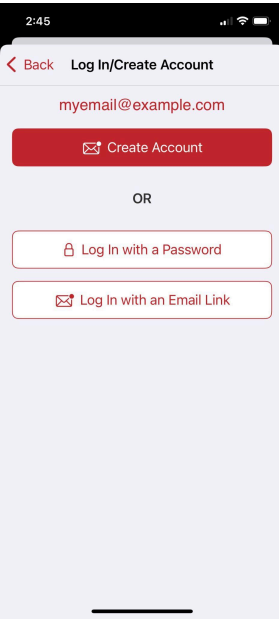
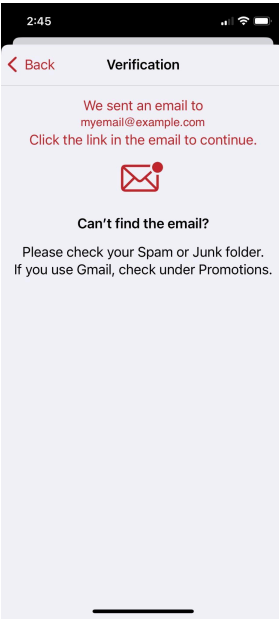### LOG IN: YOU MUST LOG IN AFTER INSTALLING VERSION 2
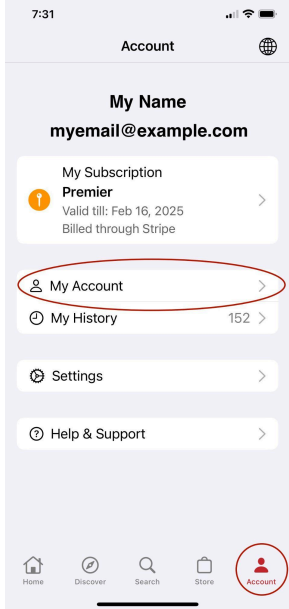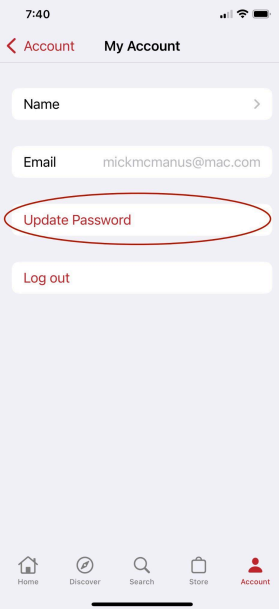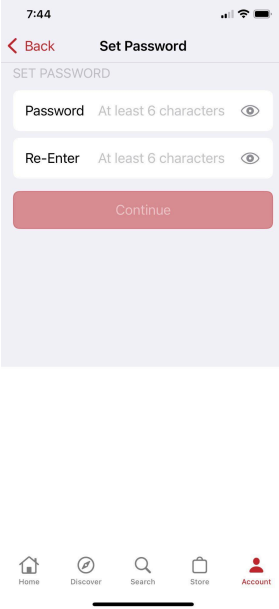
We have updated the app login system to enhance security and pave the way for new features. We understand that changes to login procedures can sometimes be inconvenient, but this upgrade is essential for protecting your data and providing you with a better app experience in the long run. We'll guide you through the process, and if you have any questions, our support team is here to help.

This guide covers:

- Customers who sign in using email and password
- Customers who sign in using phone number one-time passcode (OTP)

Account	Phone login	Phone OTP	
			For phone login, select your phone country code and then enter your phone number WITHOUT a leading zero. Click on continue to receive an OTP as shown to the left. We recommend that you do not log out unless you need to for security reasons. Only log in by phone if you previously used a phone number in version 1.0 of the app .

Email login	Email Options	Email Link	

			For email login, enter your email address. **If you do not remember your password**, or it does not work, choose **'Log in with Email Link'.** You will receive a login link in your email. Open it on your mobile device. It will open your account in the app.
Password Reset Step 1	**Password Reset Step 2**	**Password Reset Step 3**	
			Open the Account screen from the bottom menu Account icon. Choose 'Update Password'. Enter your password and re-enter the password to confirm. Please make note of your user name and password.

Viewing via Chromecast

Chromecast is a **media streaming device** developed by **Google** that allows you to cast TimelessToday Video & Audio (wirelessly stream) content from your smartphone, tablet, or computer to a TV or other display. It works by using a **Wi-Fi connection**.There are two types of Chromecast functionality:

1. **Google Chromecast Device** – A physical dongle that plugs into your TV's HDMI port.
2. **Chromecast Built-In** – Some smart TVs and speakers have Chromecast built-in, allowing streaming without an external device.

Viewing via AirPlay

iOS users can use AirPlay, which is **Apple's wireless streaming technology** that allows you to stream video, audio content and screen mirror content from an **iPhone, iPad, Mac or Apple device** to an **Apple TV, AirPlay-compatible smart TV or speaker**.

There are two main features of AirPlay:

1. **AirPlay Streaming** – Send media (videos, music, photos) to AirPlay-compatible devices.
2. **AirPlay Mirroring** – Mirror your entire screen from an Apple device to an external display.

New Design

The new version of the app has a new design similar to the new TimelessToday website. Features include:

- Simplified browsing
- A robust media player
- Enhanced filter/search
- Improved language selection
- Easier viewing & listening
- Better purchase experience
- Continue playing media from where you left off

Please Note:

Due to changes in infrastructure and compatibility with industry standards, some features will not be available in the initial release of version 2:

- Favorites: we are working on the process of exporting them from version 1. This feature will be available soon after the initial release.

- Music: Music is undergoing some new design and will be released as a maintenance release very soon.

- Downloads: audio downloads will be included in a future release.

- Playlists: this feature is no longer available.

PEAK

PEAK is no longer available in the TimelessToday mobile app. To start or restart your journey in PEAK visit: https://peakbyprem.com

For More Answers and information, use Account option [👤] then Help & Support menu.